

## Work System Analysis in Manual Painting of Wendt & Kühn (Art & Craft Manufactory)

### Objective:

- Improvement of working conditions in order to reduce absenteeism and improve performance

### Procedure:

1. Holistic analysis of the entire work system considering all relevant elements (see Figure 1)
2. Selection of suitable analysis methods (inspection, questionnaire, interview, video analysis, etc.)
3. Identification of 21 measures for improving work design (e.g., regarding work task and organization)
4. Workshop with team leaders and management to prioritize and define next steps of implementation

### Customer Benefits:

- Identification and development of improvement measures to promote health and performance
- Active participation of employees and management to increase satisfaction and acceptance of change

